

## THE BOROUGH OF HIGHLAND PARK

COUNTY OF MIDDLESEX, STATE OF NEW JERSEY
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January 30, 2023

## Re: Highland Park Water Meter Replacement Program

Dear Highland Park Water Department Customer:

In an effort to provide improved water service and greater reliability, the Borough of Highland Park is upgrading its water meter reading system. As part of this upgrade, we will need to replace the majority of the Borough-owned meters, including the one at your property.

The installation of the new water meter and reading equipment will require access to your basement, utility room or meter vault. Our contractor for this project is National Metering Services, Inc., a company that has been providing metering services for utilities since 1995. You will receive a letter from them in the coming weeks when they are ready for you to book an installation appointment. Appointments can be booked online or by phone - the details will be included in the letter sent by National Metering Services.

Before your scheduled appointment, we ask that you kindly make sure the area around your meter is clear of any debris. During the meter replacement, the water will be off for a minimum of a half hour. We ask that if you have tenants, you notify them of the service disruption. Customers will be able to identify National Metering Services personnel by their uniforms and company marked vehicles along with photo ID badges. Do not let anyone in your home without proper identification.

Thank you in advance for your assistance with this important project. If you have any questions, feel free to contact us at 732-819-3788.

Sincerely,

Teri Jover

**Borough Administrator**